

Camp Kernville Camp Site Cancellation Policy

Prices and site assignments are subject to change without notice

We require full site payment at the time of reservation. *At time of check-in, additional site fees including extra people, cars, pets, electrical surcharge, etc. will be due.*

Camp Kernville has a four (4) night minimum stay on all holiday weekends. There is a three (3) night minimum stay between May 15th and October 15th. Premium Sites have a three (3) night minimum stay year-round. *Camp site prices include two (2) people (1 RV, 1 tent, and 1 vehicle parked on your site OR 2 tents and 1 vehicle parked on your site.) Group site prices include four (4) people (1 RV, 1 tent, 2 vehicles parked on your site OR 1 RV, 2 tents, 2 vehicles parked on your site OR 3 tents and 2 vehicles parked on your site.)*

****If you park your 'included' vehicle in overflow, it will be considered an extra vehicle and charged the applicable rate.*

****RVs 34' or greater, a tow vehicle is allowed at an additional charge.*

****Incidentals include extra people (regular site: \$5 per person per day/up to an additional four (4) people for a total of six (6) people per site) (group site: \$5 per person per day/up to an additional six (6) people for a total of ten (10) people per site), # of people at check-in is charged through entire stay, extra vehicles (\$5 per vehicle/boat/jet ski/etc. per day), pets-2 MAX (\$3/pet/day-charged for entire stay), electrical surcharge (\$3 per day for ALL RVs-charged for entire stay), spot fees, ice, firewood, etc.*

If you choose to cancel your reservation, we must receive a written request 30-days prior to your scheduled arrival date. A raincheck will be issued as your refund in the amount of your deposit minus a \$15 cancellation fee (\$5 online booking courtesy charge is ALWAYS non-refundable and will not count towards any future rainchecks.) *Rainchecks are good for 1-year from the reservation arrival date (non-transferrable and not valid over holiday weekends.) Once a Raincheck is applied, any cancellation or date modification of that reservation will result in total forfeiture of the raincheck. Camp Kernville does not, under any circumstance, issue monetary refunds.* You will have chosen to forfeit your payment under any of the following situations: choose not to fulfill your agreement (read/sign/return cancellation policy), are asked to leave, do not give proper 30-day written cancellation notification, and/or fail to show up. **If your reservation is booked 1-yr in advance, you are financially responsible for the entire booking. (You may not decrease the number of days reserved)**

Reserved sites will be held until 10:00am the day after your arrival date. *If you have not checked-in before this time, we will assume you are a no-show. Your site will then be released back to Camp Kernville thereby forfeiting both your payment and site.*

Camp Kernville reserves the right to refuse services to any individual or group. Camping rights will automatically be terminated without refund.

I have read and agree to Camp Kernville's cancellation policy and park rules. I agree to use the Camp Kernville campground facilities with respect, cleanliness, and regard for my neighbor(s).

SIGN AND RETURN

Signature: _____ Reservation #: _____

Print Name: _____ Date: _____

Camp Kernville Use Only: Received By: _____ Date: _____

Camp Kernville Springdale RV Rental Agreement

This agreement is for the rental of an RV between Camp Kernville and _____, for the dates & rate listed below.

At the time of reservation, you are required to pay for 100% of the entire stay. In addition, there is a \$100.00 (one hundred dollar) cleaning and cancellation deposit due at the time of booking.

- ! Any cancellation of an RV rental must be done so in writing 30 days prior to arrival date. You will be granted a 'raincheck' (amount paid for reserving RV and site) good for one-year from arrival date (non-transferable and excluding holidays). The \$100 security deposit however is forfeited and nonrefundable under any and all circumstances.
- ! Any cancellation within the 30 days will be a forfeiture of your camp site deposit AND RV rental deposit. You will be refunded the security deposit of \$100.00

The RV deposit will be held for up to 14 days after check-out. A Camp Kernville employee will inspect the trailer to assure the RV has been returned to us clean and without damage or missing inventory. In the event the RV needs cleaning (other than tanks dumped) you will be charged a minimum of \$40.00, more if necessary. If any damages are incurred during your stay, repairs will be deducted from your deposit. If damages exceed the deposit, your credit card on file will be charged the difference.

- ! If you requested your unit to be put in the E section, you understand there isn't a sewer connection and thereby understand you will be charged an additional \$200 convenience charge. Placement of RV rental in the E section is dependent on the discretion of Management. Please understand if your unit must be dumped, you will have to vacate the unit for 6 hours (dumping requires us to break down, move, dump, and reset trailer.) If the unit must be dumped more than once, your card will reflect a \$200 charge for each subsequent dump.

In the event that the RV rental has been damaged prior to your arrival and we are unable to provide the RV to you, we will make every effort to provide you with another rental (if possible). If we are unable to provide you with a rental we, Camp Kernville, will refund your full deposit and can not be held liable for any inconvenience that is caused to you.

Upon your arrival, you will be walked through the basics of the RV rental. It is the renter's responsibility to understand the basic mechanics of the RV to avoid any problems. ***Check-ins AFTER OFFICE HOURS will incur a \$50 convenience charge (please call in advance for office hours as they fluctuate depending on the season.)***

Pets are not allowed and smoking is PROHIBITED in the RV rental.

The MAXIMUM number of people permitted in the RV rental is six (6), including children no matter their age.

***Cleaning instructions: Wipe down all counters, cook top, table, refrigerator, sinks, tub & toilet. Sweep and mop floor (if carpet is in RV...park will vacuum). Wash all kitchenware: pots, pans, dishes, etc**

***The RV is stocked with all kitchenware and necessary appliances. It is your responsibility to bring all bed and bath linens.**

Camp Site _____

Arrival Date _____

_____ ***Between 3-5pm**

Departure Date _____

***Prior to 11am**

Name _____

Address _____

City _____ St _____ Zip _____

Phone # _____

Signature _____ Date _____